City of Waukesha
Building Inspection Division
Remote Video Inspections

The building inspection division is allowing for remote video inspections in lieu of an in-person inspections during the COVID-19 outbreak. We are able to perform video inspections using the three live video streaming applications below.

<table>
<thead>
<tr>
<th>Facetime</th>
<th>Google Duo</th>
<th>Microsoft Teams</th>
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<tbody>
<tr>
<td>Apple devices</td>
<td>Android or Apple Devices</td>
<td>Office 365 platforms, Android &amp; Apple Devices</td>
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![Facetime](image1.png)  
![Google Duo](image2.png)  
![Microsoft Teams](image3.png)

You will need to contact your inspector via desk phone or email and determine the following:

1. Whether the inspector will allow a video inspection for work performed
2. You will need to set a time you will be available to walk the site with your device while connected with the inspector
3. You will need to provide either a contact number or email linked to one of the approved apps.

The inspector will contact you at the appointed time. Please take time to familiarize yourself with how the app works prior to the video inspection. Links to instructions for each app are at the bottom of this document. Make sure you are able to reverse the camera function so the inspector is clearly able to see the work done. If you are in a setting where reception is limited, such as a basement, you may need to connect to a wifi connection.

Please note: Inspectors are often requesting an affidavit in addition to the video inspection. The affidavit will need to include the following information and should be emailed to your inspector to add to the permit file:

- Job address, permit number, contractor name, contractor license number and a signed statement that all work for requested inspection was done to code.

**SUPPORT PAGES FOR VIDEO LIVE STREAMING APPLICATIONS**


**DUO’S SUPPORT PAGE:** [https://support.google.com/duo/?hl=en#topic=6376099](https://support.google.com/duo/?hl=en#topic=6376099)

**TEAMS LINK:** [https://support.office.com/en-us/teams](https://support.office.com/en-us/teams)